RETURN SLIP

EST. 1985

BUISSONNIÈRE

KINGDOM OF BELGIUM

Dear Customers,

You have the possibility to return the items you bought on the website if they are not to your liking.

You have a time frame of 14 days following the day after you received your order to send it back – the postmark date shall be considered proof. To send us back the item(s), you have to do it within 14 days following your decision to withdraw.

We ask that you respect the following conditions:

- Do not return items that have been worn or used
- Send us the items properly packed along with all the tags and accessories received upon delivery
- Respect the returns procedure defined at Buissonnière.com

The return method is up to the customer and at his expense. If you choose to send your parcel via Bpost, please be sure you notify the agent at the post office that it is a return for Buissonnière. This will allow you to benefit from a special price for your shipment. When sending your return, don't forget you can reuse the original packaging sent by Buissonnière.

Items returned in accordance with the aforementioned conditions and within 14 days following delivery will be reimbursed in full.

If you wish to exchange an item, all you have to do is ship it back to us following the steps described above. After receiving your reimbursement or your purchase voucher, you can reorder via our website. You can also go to one of our stores in order to exchange your item.

For more information, please consult our general terms of sale on our website.

Order number*:	
Last Name*:	
First Name*:	
Account number (IBAN + BIC code):	

*Required fields

IF YOU WISH, YOU CAN INFORM US THE REASON OF YOUR RETURN BY USING THE FOLLOWING CODES:

1. The item is too small
2. The item is too large
3. The item did not meet my expectations
4. The item has a defect
5. Another reason, please specify: ....

Item reference number	Item name	Reason for return code	Quantity	Unit price	Amount
					TOTAL (euros):

Items must be returned to the following address:

E-shop, Buissonnière S.A.

Boulevard de l'Europe 145

1300 Wavre, Belgique

info@buissonniere.com

Date and signature: